



REDi HCC Resource Coordination Process

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The REDi HCC Resource Coordination Process is in place to support a healthcare organization's critical resource needs during any incident where healthcare organizations are unable to procure critical resources to maintain patient care. This process assists the [Washington State Resource Request Process](#) by providing another avenue to acquire healthcare resources before resource requests are elevated to the appropriate jurisdiction authority (local jurisdictions, tribes, county, state, and federal).

What to Expect

The Coalition activates this process when a healthcare resource request is submitted through the Resource Request link on the REDi HCC website. The steps below outline the process for requesting organizations, the coalition, and healthcare partners.

Requesting Organization:

1. Ensure all commercial resources have been exhausted (internal, network, parent company, etc.)
2. Inform your local health jurisdiction / public health agency of the need.
3. Complete and submit the [ICS Form 213 RR](#) to the [Resource Request Link](#)

REDi HCC:

4. Confirm step 1 has occurred
5. Ensure LHJ and emergency management are aware of the request
6. Query REDi healthcare partners in and around eastern Washington for requested resources
 - This is done by emailing a link to an electronic data collection survey form to the organizations that have provide 3 emergency points of contact

Healthcare Organizations:

7. Upon receiving the electronic data collection survey, gather information requested in the online data collection form
8. Coordinate with other recipients of the electronic data collection survey to ensure one person submits the information per organization
9. Obtain approval from supervisor to share with the Coalition and partners
10. Submit information to the Coalition within two hours of request (press "submit")

Receive Resource Procurement Information

If resources are located, REDi HCC will provide documentation containing the resource location and appropriate contact information to facilitate resource coordination. The requesting healthcare facility remains the primary point of contact for any offers of support. If resources are not found, REDi HCC will provide documentation indicating that resources are exhausted. This information may serve as documentation that that the resource request should be elevated.

MISSION

To prepare for, respond to and recover from crisis using all available resources to provide patient care at the appropriate level in the most efficient manner for the best patient outcomes.
