SRHD IT Program

Ransomware, Malware

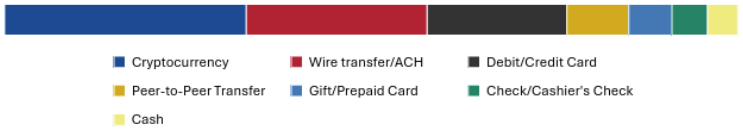
Phishing

Data Breach

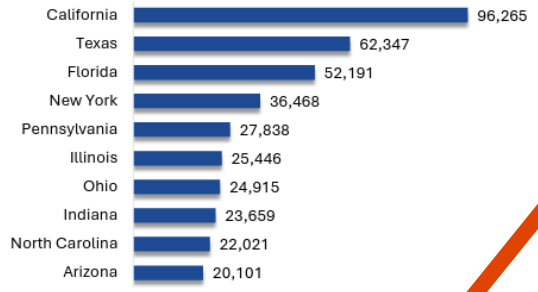
TOP REPORTED TRANSACTION TYPES[15]

Transaction information provided in IC3 complaints helps FBI understand how victims are losing funds to fraud and assists the Recovery Asset Team Financial Fraud Kill Chain process when complaints are filed as quickly as possible. This chart identifies the top ways complainants reported financial loss in fraud.

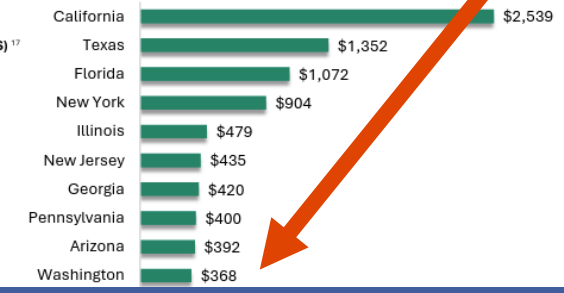
Top Ways Funds Are Lost in Fraud



TOP 10 STATES BY NUMBER OF COMPLAINTS[16]



TOP 10 STATES BY LOSS (IN MILLIONS)[17]



#10

\+

- Time
- Energy
- Money

2024 CRIME TYPES *continued*

BY COMPLAINT LOSS

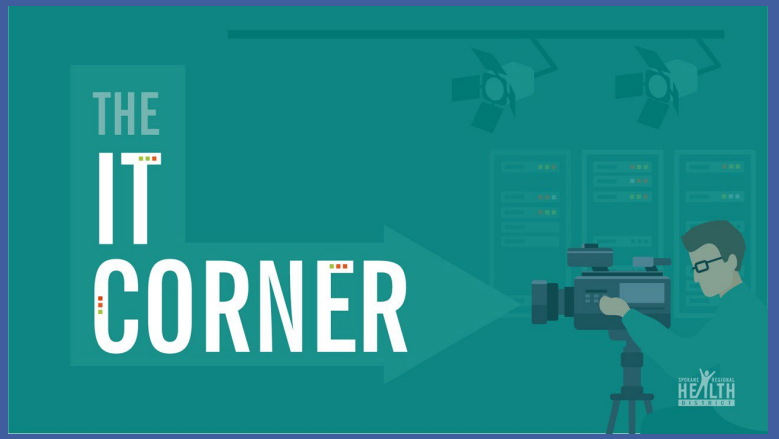
Crime Type	Loss	Crime Type	Loss
Investment	$6,570,639,864	Extortion	$143,185,736
Business Email Compromise	$2,770,151,146	Lottery/Sweepstakes/ Inheritance	$102,212,250
Tech Support	$1,464,755,976	Advanced Fee	$102,074,512
Personal Data Breach	$1,453,296,303	Phishing/Spoofing	$70,013,036
Non-Payment/Non-Delivery	$785,436,888	SIM Swap	$25,983,946
Confidence/Romance	$672,009,052	Overpayment	$21,452,521
Government Impersonation	$405,624,084	Ransomware *	$12,473,156
Data Breach	$364,855,818	Harassment/Stalking	$10,611,223
Other	$280,278,325	Botnet	$8,860,202
Employment	$264,223,271	IPR/Copyright and Counterfeit	$8,715,512
Credit Card/Check Fraud	$199,889,841	Threats of Violence	$1,842,186
Identity Theft	$174,354,745	Malware	$1,365,945
Real Estate	$173,586,820	Crimes Against Children	$519,424

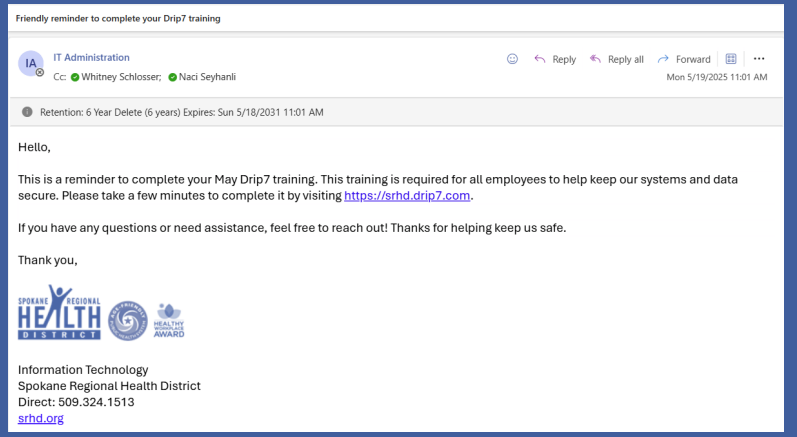
FBI Internet Crime Report 2024

SPOKANE REGIONAL HEALTH DISTRICT

drip7

Knowledge





Friendly reminder to complete your Drip7 training

IA IT Administration
Cc: Whitney Schlosser; Naci Seyhanli
Reply Reply all Forward
Mon 5/19/2025 11:01 AM

Retention: 6 Year Delete (6 years) Expires: Sun 5/18/2031 11:01 AM

Hello,

This is a reminder to complete your May Drip7 training. This training is required for all employees to help keep our systems and data secure. Please take a few minutes to complete it by visiting https://srhd.drip7.com.

If you have any questions or need assistance, feel free to reach out! Thanks for helping keep us safe.

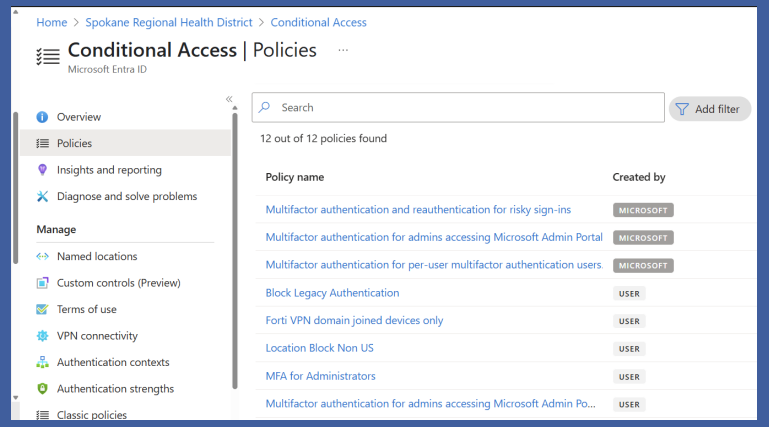
Thank you,

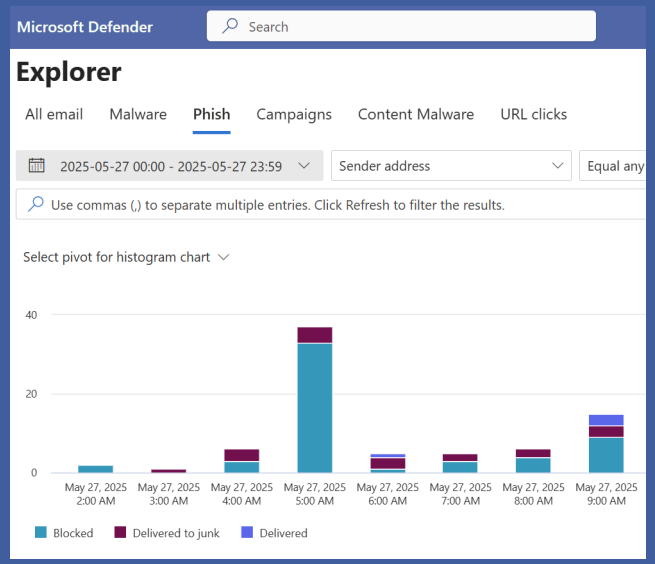
Information Technology
Spokane Regional Health District
Direct: 509.324.1513
srhd.org

SPOKANE REGIONAL HEALTH DISTRICT

Step 1: Protect the account

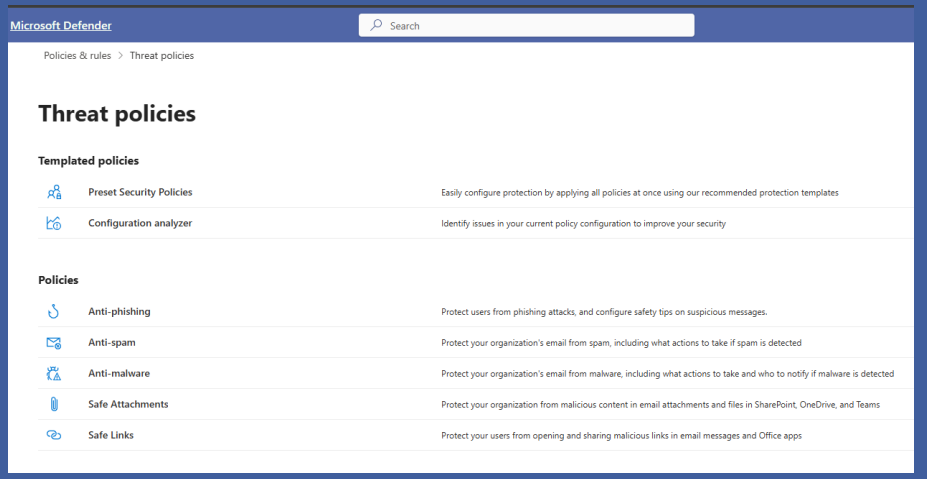
Multi-factor authentication,
Conditional access policies





Step 2: Protect the email

Anti-phishing, Anti-spam,
Anti-malware



Step 3: Examine the content

Safe attachment
and Safe Link protections

Data Loss Prevention

Inspect the communication or file and control it.

Insider Risk Management

Look for indicators of a compromise and alert.

Audit: Who did what and when?

Purview

Endpoints (your computer and phone)

Is Windows updated? Is there a virus?

Identities (your account)

Is it you or does someone else have control?

Applications

What apps are people using?
How risky are they?

Defender

How could we evaluate our work?

Microsoft Secure Score

Overview | Recommended actions | History

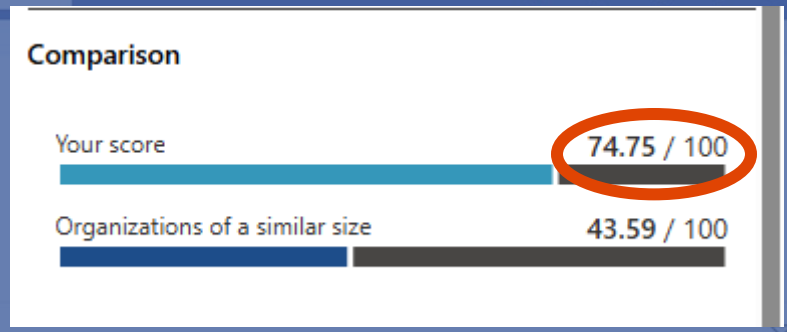
Microsoft Secure Score is a representation of your

Applied filters:

Your secure score — Include

Secure Score: 74.75%

843.13/1128 points achieved



What is a good Microsoft Secure Score?

Microsoft Secure Score is a measurement of an organisation's security posture, with a maximum score of 100. Secure Scores can vary depending on the size and complexity of the organisation, but a higher score indicates better adherence to security best practices.

Here are some guidelines for what might be considered a good score:

- **Above 80%**: This is generally considered excellent. Organisations with scores in this range have implemented most recommended security measures and are well-protected against common threats.
- **60%-80%**: This range is still good and indicates a solid security posture. There might be room for improvement, but the organisation is likely taking security seriously.
- **40%-60%**: This indicates a moderate level of security. While there are significant protections in place, there are also many opportunities for enhancement. Organisations in this range should prioritise improvements.
- **Below 40%**: This is typically seen as a low score and suggests that the organisation has considerable work to do in terms of security. Immediate action is recommended to address the most critical vulnerabilities.

What's Next?

- More secure devices and
- Identities

- A more resilient network

- Continued outreach

- Refined policies and procedures

layers